

JOHN J KIEFER

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jkiefer@uno.edu

Education: Degree and Institution

Ph.D. Urban Services, Old Dominion University, 2001
Other Urban Studies, Old Dominion University, 1997
B.B.A. Business Administration, University of Mississippi, 1975

Work Experience

Academic

2015 - Ongoing Professor, University of New Orleans, New Orleans, Louisiana

2006 - Ongoing Director, Master of Public Administration program, University of New Orleans, New Orleans, Louisiana

2006 - 2015 Associate Professor, University of New Orleans, New Orleans, Louisiana

1996 - 2003 Research Professor, Old Dominion University, Norfolk, Virginia

Professional

1976 - 1996 Major, United States Marine Corps

Scholarly and Creative Productivity

Books

Kiefer, J. J., & Jerolleman, A. (2015). *The Private Sector's Role in Disasters: Leveraging the Private Sector in Emergency Management*. Boca Raton, Florida: Taylor & Francis CRC Press.

Kiefer, J. J., & Jerolleman, A. (2013). *Natural Hazard Mitigation* (p. 351). Boca Raton, Florida: Taylor & Francis CRC Press.

Book Chapters

Kiefer, J. J. (2017). *Operational Problems and Technology*. In *Technology & Emergency Management*. Hoboken, NJ: Wiley.

Kiefer, J. J. (2017). *Social Exclusion and Vulnerability in Crisis*. In *Global Encyclopedia of Public Administration, Public Policy and Governance*. New York, NY: Springer.

Kiefer, J. J. (2017). *Socio-Technological Aspects in Disaster Mitigation*. In *Global Encyclopedia of Public Administration, Public Policy and Governance*. New York, NY: Springer.

Kiefer, J. J., & Neaves, T. T. (2017). *Implementing Successful Strategies: The Need for Effective Homeland Security and Emergency Management*. In *Memos to National Leaders*. Washington, DC: National Academy of Public Administration.

Kiefer, J. J. (2016). Public Administration. In *American Governance* (p. 5). Macmillan.

Kiefer, J. J., VanWagner, K., Jones, J., & Wilkins, M. (2015). Privatization of Some Emergency Management Functions: Recent Disasters and Case Example. In *The Private Sector's Role in Disasters: Leveraging the Private Sector in Emergency Management*. Boca Raton: Taylor & Francis, CRC Press.

Kiefer, J. J. (2015). Recent Trends in Emergency Management. In *The Private Sector's Role in Disasters: Leveraging the Private Sector in Emergency Management* (p. 25). Boca Raton, Florida: Taylor & Francis CRC Press.

Kiefer, J. J., & Jerolleman, A. (2014). What Has Been Done? Louisiana After Katrina. In *Disaster and Development: Examining Global Issues and Cases* (pp. 93–110). Switzerland: Springer International.

Kiefer, J. J., & McCarthy, M. (2013). A History of Natural Hazard Mitigation. In *Natural Hazard Mitigation* (pp. 1–18). Boca Raton, Florida: Taylor & Francis CRC Press.

Kiefer, J. J., Jenkins, P. J., & Laska, S. (2010). Attending to the Forgotten: The Elderly, Collaborative Practice, and Evacuation. In *Strategic Collaboration In Public And Nonprofit Administration: A Practice-based Approach To Solving Shared Problems* (pp. 99–122). Washington, DC: Taylor & Francis CRC Press.

Kiefer, J. J., & Peterson, K. (2009). Integrating Disaster Resilience into Traditional Academic Programs. In *Emergency Management Best Practices* (pp. 98–121). Washington, DC: Public Entity Risk Institute.

Kiefer, J. J., & McCormick, L. (2008). From Lessons-Learned to Lessons-Taught: Post-Katrina Implications for University Hazard-Related Curricula in Emergency Management. In *Higher Education: Current Practices* (pp. 267–276). Washington, DC: Public Entity Risk Institute.

Presentations

Kiefer, J. J. (2017, March). Closing the Data Gap for Coastal Resilience: Innovative Approaches to Build Capacity and Aid Decisionmakers. National Conference of the American Society for Public Administration. Atlanta, GA: American Society for Public Administration.

Kiefer, J. J., & Neaves, T. T. (2017, March). Implementing Successful Strategies: The Need for Effective Homeland Security and Emergency Management. National Conference of the American Society for Public Administration. Atlanta, GA: American Society for Public Administration.

Kiefer, J. J. (2017, March). Technical Systems, Social Systems and Policy Changes: Long Term Recovery From Hurricane Katrina. National Conference of the American Society for Public Administration. Atlanta, GA: American Society for Public Administration.

Kiefer, J. J. (2016, Autumn). An Assessment of City-assisted Evacuation Pickup Points: How Were Location Decisions Made? The New Orleans Case Study. Southeastern Conference for Public Administration. Raleigh, North Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2015, Autumn). Assessing Emergency Lift Capacity for Disaster Evacuation. Southeastern Conference for Public Administration. Charleston, South Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2015, Autumn). Assessing Student Outcomes in a Small NASPAA Program. NASPAA National Conference. New York City: Network of Schools of Public Affairs and Administration.

Kiefer, J. J. (2015, September). Assessing the Ability of a City to Evacuate its Vulnerable Population: The New Orleans Case Study. Southeastern Conference for Public Administration. Charleston, South Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2014, September). Evaluating Competencies in MPA Programs: *Rubrics for Success*,” Southeastern Conference for Public Administration. Southeastern Conference for Public Administration. Atlanta, Georgia: Southeastern Conference for Public Administration.

Kiefer, J. J. (2013, October). Multiple Methods, Multiple Sources Competency Assessment. Network of Schools of Public Affairs and Administration national conference. Washington, DC.

Kiefer, J. J. (2013, September). Crowdsourcing and Disaster Management. Southeastern Conference for Public Administration. Charlotte, North Carolina.

Kiefer, J. J. (2013, September). Crowdsourcing and Disaster Management. Southeastern Conference for Public Administration. Charlotte, North Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2013, March). *Louisiana's Readiness for Disaster Post-Katrina*. American Society for Public Administration national conference. New Orleans, Louisiana: American Society for Public Administration.

Kiefer, J. J. (2013, October). Multiple Methods, Multiple Sources Competency Assessment. Network of Schools of Public Affairs and Administration national conference. Washington, DC: Network of Schools of Public Affairs and Administration.

Kiefer, J. J. (2013, March). Intergovernmental Readiness: An Assessment. American Society for Public Administration national conference. New Orleans: American Society for Public Administration.

Kiefer, J. J. (2012, March). Moving Disaster Research from the Field to the Classroom. American Society for Public Administration national conference. Las Vegas, Nevada: American Society for Public Administration.

Kiefer, J. J. (2012, March). Safe Haven or Evacuation. National Building Disaster Resilience Conference. New Orleans, Louisiana.

Kiefer, J. J. (2011, February). Building a Disaster-resilient University by Leveraging Internal Capacity. Disaster Resilient University conference. New Orleans, LA: Federal Emergency Management Agency.

Kiefer, J. J. (2011, April). Cyber Security and Resilient Organizations. Community Outreach Workshop. Lafayette, Louisiana.

Kiefer, J. J. (2011, April). The Four Pillars of Disaster Resiliency. Community Executive Leadership Workshop. New Orleans.

Kiefer, J. J. (2010, November). The Four Pillars of Disaster-resilient Communities. Special Research Conference of the Board of Regents. New Orleans: Louisiana Board of Regents.

Kiefer, J. J. (2011, March). Critical Infrastructure Mitigation. American Society for Public Administration national conference. Baltimore, MD: American Society for Public Administration.

Kiefer, J. J. (2010, October). A Systems Approach to Disaster Recovery: Exxon Valdez v. Deepwater Horizon. Southeastern Conference for Public Administration. Wilmington, North Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2010, April). An Analysis of the Evacuation of New Orleans: The Gustav Data. American Society for Public Administration national conference. San Jose, California: American Society for Public Administration.

Kiefer, J. J. (2010, April). Natural Hazard Mitigation. American Society for Public Administration national conference. San Jose, California: American Society for Public Administration.

Journal Articles

Kiefer, J. J., & Jerolleman, A. (2015). Leveraging the Private Sector in Emergency Management: Thar Be Dragons! PA Times, I(3), 5.

Kiefer, J. J. (2013). Emergency Management, Homeland Security, and Public Administration—from the Field to the Classroom. *Journal of Public Affairs Education*, 9–12.

Jenkins, P. J., Renne, J. L., & Kiefer, J. J. (2011). Gender Differences in Self-Reported Evacuation Experiences: An Analysis of the City-Assisted Evacuation Program During Hurricane Gustav. *Women's Issues in Transportation: Summary of the 4th International Conference*, Volume 2: Technical Papers.

Kiefer, J. J., & Montjoy, R. S. (2006). Incrementalism before the Storm: Network Performance for the Evacuation of New Orleans. *Public Administration Review*, 120–128.

Kiefer, J. J., Farris, M. T., & Durel, N. (2006). Building Internal Capacity for Community Disaster Resiliency by Using a Collaborative Approach: A Case Study of the University of New Orleans Disaster Resistant University Project. *Journal of Emergency Management*, 4(2), 24–28.

Kiefer, J. J., & Leavitt, W. (2006). Infrastructure Interdependency and The Creation Of A Normal Disaster: The Case Of Hurricane Katrina And The City Of New Orleans. *Public Works Management and Policy*, 10(4), 306–314.

Kiefer, J. J. (2000). Strengthening Barriers to Terrorist Attacks Against Cities: Physical and Legal Strategies. *Journal of the Global Awareness Society International*, 57–65.

Other Publications

Kiefer, J. J., & Jenkins, P. J. (2009). An Analysis of the Hurricane Gustav City-Assisted Evacuation. City of New Orleans.

Kiefer, J. J., Mancini, J., Morrow, B., Gladwin, H., & Stewart, T. (2008). Providing Access to Resilience-Enhancing Technologies for Disadvantaged Communities and

Vulnerable Populations. Institute for Advanced Biometrics and Social Systems Studies.

Kiefer, J. J. (2006). Guide for An Action Plan to Develop Regional Disaster Resilience. The Infrastructure Security Partnership Task Force for Regional Disaster Resilience.

Kiefer, J. J., & Pindur, W. (1998). Outcome Measurement of Family Services Programs. U.S. Navy Family Services Center, Zeiders Inc.

Proceedings

Editorially Reviewed

Kiefer, J. J. (2007). Rebuilding the Business Community of New Orleans. In Proceedings of the Kobe University and University of Pittsburgh Symposium on Disaster Risk Reduction and Response (pp. 49–54). University of Pittsburgh: Pittsburgh, PA.

Kiefer, J. J. (2007). Technology Issues In Government Service Delivery: A Global Perspective Of Problems and Promises. In Proceedings of the Global Awareness Society International (pp. 105–113).

Kiefer, J. J. (1999). Meeting the Threat of Terrorist Attack Against American Cities Through a Multi-strategic Approach. In Proceedings of the Global Awareness Society International (pp. 270–277).

Professional Society Membership

American Society for Public Administration, 1996 - Ongoing

Awards, Lectureships, or Prizes

The Chester A. Newland Presidential Citation of Merit, American Society for Public Administration , 2013

The William Petak Award , American Society for Public Administration , 2009

Grants and Contracts

Research

Kiefer, John (CoPI:50%) ,Jenkins, Pamela (CoPI:10%) ,Farris, Monica (CoPI:40%) Evacuation and Return: Increasing Safety and Reducing Risk, *United States Department of Transportation* (June 1, 2015 - June 1, 2017) Awarded: June 1, 2015, USD 500,000.00 Fall 2015 [Type of Funding: Federal]

Kiefer, John (CoPI:30%) ,Jenkins, Pamela (CoPI:30%) ,Farris, Monica (CoPI:40%) Community Education and Outreach, *Louisiana Governor's Office of Homeland Security & Emergency Preparedness* (May 1, 2012 Awarded: May 1, 2012, USD 99,999.00 Fall 2012 [Type of Funding: State]

Kiefer, John (CoPI:50%) ,Farris, Monica (CoPI:50%) Floodplain Management Policy and Program Investigation: Impacts and Barriers to Federal Programs in Achieving the Goals of Floodplain, *Federal Interagency Floodplain Management Task Force* (May 1, 2011 Awarded: May 1, 2011, USD 60,000.00 Spring 2011 [Type of Funding: Federal]

Kiefer, John (PI) Providing Access to Resilience-Enhancing Technologies , *Oak Ridge Consortium of Research Universities* (May 1, 2008 Awarded: May 1, 2008, USD 16,500.00 Fall 2008 [Type of Funding: Federal]

Kiefer, John (PI:100%) Elderly Evacuation Project, *Grantmakers in Aging* (May 1, 2008 Awarded: May 1, 2008, USD 52,500.00 Fall 2007 [Type of Funding: Not for Profit]

Kiefer, John (PI:100%) CommunityCARE Medicaid Assessment, *State of Louisiana Department of Health and Hospitals* (May 1, 2003 Awarded: May 1, 2003, USD 20,000.00 Fall 2003 [Type of Funding: State]

Kiefer, John (PI:90%) ,Farris, Monica (CoInvestigator) Collaborative Research: Resilience Enhancement for Emergency Services and Traffic Obstruction Reduction, *National Science Foundation* (October 1, 2015, USD 254,374.00 Spring 2015 [Type of Funding: Federal]

Thesis/Dissertation Committee Service

Chair

Meghan Lind, An Analysis of the ThinkFirst Helmet Safety Program, 2017-04-10 Fall 2015 - Spring 2017

Lawrence Mason, Public Administration theory, 2017-05-05 Fall 2015 - Ongoing

Michelle Espinoza, Understanding the Role of Risk Communication in Evacuation Planning, 2017-04-10 Fall 2015 - Spring 2017

Susan Graham, Perceptions of Female Police Officers, 2017-04-10 Fall 2015 - Spring 2017

Melissa Wilkins, Technology Advancements in Risk and Crisis Communications, 2015-12-14 Spring 2015 - Fall 2015

Sarah Lumbert, Disaster Preparation and Planning for the Elderly: A New Orleans Case Study, 2015-12-14 Spring 2015 - Fall 2015

Jeremiah Jones, An analysis of coastal restoration policy, 2015-05-01 Spring 2015 - Fall 2015

Kimberly VanWagner, Aging in Place, 2015-05-01 Spring 2015 - Fall 2015

Peter Lima, Cybersecurity Policy Issues at the State & Local levels, 2015-07-01 Spring 2015 - Fall 2015

Sarah Welinsky, Nonprofit Leadership in Organizations Focusing on Children's needs, 2015-12-14 Fall 2014 - Fall 2015

Member

Gina Holland, Public Administration, 2018-05-15 Fall 2015 - Ongoing

Thomas Harrington, Community Policing, 2018-05-15 Fall 2015 - Ongoing

Desiree Packard, The Effects of Collaboration between Opportunity Youth Nonprofits in New Orleans: Advancing Mission-Driven Work in a Resource Scarce and Saturated Environment, 2017-04-10 Fall 2015 - Spring 2017

Katherine Moore, The Effects of Collaboration between Opportunity Youth Nonprofits in New Orleans: Advancing Mission-Driven Work in a Resource Scarce and Saturated Environment, 2017-04-10 Fall 2015 - Spring 2017

Zarian Phipps, Perceptions of Racism in Evacuation Planning Decisions, 2016-05-06 Fall 2015 - Spring 2016

Toby Johnson, A Survey of Veterans Services at the University of New Orleans, 2017-04-10 Fall 2015 - Spring 2017

Nicole Coleman, Nonprofits, 2017-04-10 Fall 2015 - Spring 2017

Joshua Muller, Recidivism in Criminal Justice Administration, 2016-05-06 Fall 2015 - Fall 2016

Luke Mosley, Communications Preferences in Rural Farm Bureaus, 2016-05-06 Fall 2015 - Spring 2016

Sarah Larock, Sustainable Sanitation Theory, 2016-05-06 Fall 2015 - Spring 2016

Woodi Jones, Using Lessons Learned in Prison & Jail Preparedness, 2015-05-01 Spring 2015 - Fall 2015

Katelyn Lee, A analysis of best practices in sheltering animals in disasters, 2015-05-01 Spring 2015 - Fall 2015

Gerald Ormerod, Advocacy Coalition Formation, Mobilization, Sustainment, and Fragmentation: A Case Study of the New Orleans Federal Alliance (NOFA) and the Federal City Project, 2017-04-10 Fall 2014 - Spring 2017

Ricky Fernandez, Serial Killers, 2017-05-01 Summer 2014 - Spring 2017

Anne Marit Bugten, Cultural Immigration, 2014-05-08 Spring 2014 - Fall 2015

Anthony Licciardi, Election Reform, 2014-05-08 Spring 2014 - Ongoing

Hannah Maharrey, Best Practices in Animal Welfare in Disasters, 2015-12-14 Fall 2013 - Fall 2015

Danique Hodge, Sexual Harassment in the Military, 2015-05-01 Fall 2013 - Fall 2015

Craig Johnson, GIS, 2013-12-18 Fall 2011 - Fall 2013

Alessandra Jerolleman, Privatization of Natural Hazard Mitigation, 2013-05-01 Fall 2011 - Spring 2013

April Overman, Police Staffing Levels, 2014-05-08 Fall 2011 - Spring 2014

Benjamin Ledbetter, An Analysis of the Lafayette, Louisiana Experience with Public WiFi, 2017-04-10 Fall 2010 - Fall 2017

Jerry Graves Jr., Mississippi River Gulf Outlet, 2012-05-01 Summer 2010 - Spring 2012

Major Areas of Creative or Research Interest

Teaching : Public Administration; Emergency Management; Resiliency; Hazards; Program Evaluation

Research: Public Administration; Emergency Management; Resiliency; Hazards

Institutional Service

University

Chair

Faculty Advisor, Campus Veterans of America (University of New Orleans) Fall 2016 - Ongoing

Coordinator, Graduate Certificate in Hazard Policy Studies (University of New Orleans) Fall 2012 - Ongoing

Director, MPA Program (University of New Orleans) Fall 2007 - Ongoing

Faculty Advisor and Coordinator, the Honor Society of Phi Kappa Phi (University of New Orleans) Fall 2006 - Ongoing

Faculty Advisor and Coordinator, the Honor Society of Pi Alpha Alpha (University of New Orleans) Fall 2006 - Ongoing

Coordinator, Concentration in Hazard Policy Studies (University of New Orleans)
Fall 2004 - Ongoing

Member

Associate Provost Search Committee (University of New Orleans) Fall 2015 -
Spring 2016
Graduate Council (University of New Orleans) Fall 2014 - Ongoing
Institutional Effectiveness (University of New Orleans) Spring 2013 - Spring 2016
University Strategic Implementation Committee (University of New Orleans)
Spring 2013 - Fall 2014
Faculty Senate (University of New Orleans) Spring 2013 - Ongoing
Hearings Committee (University of New Orleans) Spring 2013 - Ongoing
Faculty Senate Committee (University of New Orleans) Spring 2013 - Ongoing

Professional Service

International

Editorial Board, Disaster Communications Fall 2015 - Ongoing [Responsibility: Member]
Senior Advisor, Section on Emergency & Crisis Management of the American Society
for Public Administration Summer 2015 - Ongoing [Responsibility: Member]
Professional Accreditation Site Visitor, National Association of Schools of Public Affairs
& Administration Spring 2015 - Ongoing [Responsibility: Member]
Chair, Petak Committee, American Society for Public Administration Fall 2014 -
Ongoing [Responsibility: Chair]
Guest Editor, Journal of Public Affairs Education Spring 2013 - Summer 2013
[Responsibility: Other]
Editorial Board, Risk, Hazards & Crises in Public Policy Spring 2013 - Ongoing
[Responsibility: Member]
Chair, Host Committee for national conference, American Society for Public
Administration Spring 2013 - Fall 2013 [Responsibility: Chair]
National Council member, American Society for Public Administration Fall 2011 -
Fall 2012 [Responsibility: Member]
Editorial Board, Journal of Public Affairs Education Fall 2011 - Ongoing [Responsibility:
Member]
Immediate Past Chair, Section on Crisis and Emergency Management, American
Society for Public Administration Fall 2011 - Summer 2015 [Responsibility: Chair]
Chair, Section on Crisis and Emergency Management, American Society for Public
Administration Spring 2009 - Spring 2012 [Responsibility: Chair]
Editor, Emergency Management Dispatch, American Society for Public Administration
Fall 2006 - Fall 2009 [Responsibility: Other]

Regional

President-Elect, Southeastern Conference for Public Administration Fall 2016 -
Fall 2017 [Responsibility: Chair]
Chair, Kline Committee, Southeastern Conference for Public Administration Fall 2014 -
Ongoing [Responsibility: Chair]

President, Greater New Orleans Chapter of the American Society for Public Administration Fall 2011 - Ongoing [Responsibility: Chair]
Chair, Distinguished Practitioner Award, Southeastern Conference for Public Administration Spring 2009 - Summer 2009 [Responsibility: Chair]
Conference Chair, Southeastern Conference for Public Administration Spring 2009 - Spring 2011 [Responsibility: Chair]
Executive Board, Southeastern Conference for Public Administration Fall 2008 - Ongoing [Responsibility: Member]
Chair, Collins Committee, Southeastern Conference for Public Administration Spring 2008 - Summer 2008 [Responsibility: Chair]
Conference Program Committee, Southeastern Conference for Public Administration Spring 2008 - Summer 2008 [Responsibility: Member]

State

Vice President, Louisiana Chapter of the American Society for Public Administration Summer 2012 - Summer 2013 [Responsibility: Other]

Community Service

Local

Coordinator, City of New Orleans Elderly Evacuation Working Group Summer 2007 - Fall 2012

Local Emergency Preparedness Committee, City of New Orleans Fall 2003 - Fall 2014

National

National Task Force for Regional Disaster Resilience, The Infrastructure Security Partnership Summer 2005 - Summer 2006

Regional

Member, St. Bernard Parish Ethics Board Fall 2013 - Fall 2015

Evaluation Team Leader, City of New Orleans & Jefferson Parish Evacuation Exercise Summer 2008 - Fall 2008

Regional Cyberterrorism Working Group, Federal Bureau of Investigation Summer 2005 - Summer 2006

Planner & Principal Evaluator, Exercise Series Purple Crescent, City of New Orleans Fall 2003 - Fall 2005

State

Co-lead, Save the Children Working Group Fall 2011 - Spring 2014

Other Professional Accomplishments

Course/program design and development

Director, Louisiana Certified Public Manager credentialing program (University of New Orleans) Fall 2016 - Ongoing

Develop, Implement and Coordinate the nationally recognized professional certification, Certified Public Administrator, to be offered throughout Louisiana by the University of New Orleans