Appendix A

Interview Questions

1: Background

1. Are there ways in which the COVID-19 pandemic has changed your life in the past few months that you could share with me? a. Have these changed over time?

2: Accessing COVID-19 Information

Now we're going to talk about accessing information during the COVID-19 outbreak.

- 1. Were there any key sources of information that you relied on during the pandemic? a. Did these sources change the way you confronted the pandemic? If so, how?
- 2. Of all the sources you relied on, which do you think is most trustworthy and why? a. What did you learn about confronting the challenges of the pandemic from them?
- 3. Has this source changed over time? Where are other sources you found more reliable at different stages?

3: Personal Challenges to COVID-19 and COVID-19 Related Behavioral Change

- 1. Has the pandemic changed who or how people enter your home? If so, how? How has this changed over time? Why?
- 2. Have you made occasional exceptions to whom and how many people enter your home? If so, why? How has this changed over time? Why?
- 3. When recommendations or reminders to practice physical distancing came out, how much did that influence you? How has this changed over time? Why?
- 4. How would you compare your behavior to manage risk today compared to six months ago? What has remained the same, and why? What has changed, and why?
- 5. What role has your social network played in your decisions to manage risk? What kind of support have you received or given? How has this changed over time? Why?
- 6. Has the pandemic changed your day-to-day caretaking responsibilities? If so, how? How has this changed over time? Why?
- 7. Has the COVID-19 pandemic changed your need for social support? If so, in what ways have your needs changed? How has this changed over time? Why?
- 8. Has the pandemic changed your primary sources of social support. If so, in what way have they changed? How has this changed over time? Why?

4: Me and the 2020 Election

- 1. Did the government response to COVID-19 play a role in your decision to participate in the 2020 general election? If so, how?
- 2. How did you participate in the 2020 general elections? Mail-in ballot, voted at the polls? Why? a. To what degree did you rely on opinions from the media on participating in the 2020 general election? To what degree did you share their opinions regarding the elections?

- 3. How would you compare your involvement, if any, in the 2020 general election, compared to previous general elections? a. If involved in the 2020 election, what motivated your participation in this election? How did you participate?
- 4. If involved in previous elections, what motivated you to participate in those elections? How did you participate?
- 5. Do you expect any changes in the government response to the COVID-19 pandemic under the Biden administration? If yes, how?

5: Me and the Community

- 1. How has your work or employment been impacted by the pandemic? a. Has the impact changed over time?
- 2. What has it been like to work for your employer during the pandemic? a. Have their policies shifted over time?

6: Me and My Community

- 1. How has the pandemic changed the way you interact with your close friends, family, and group you are a part of?
- 2. Are there people you feel closer to now? a. What makes you feel closer to them?
- 3. Are there people you feel further apart from now? a. What makes you feel further apart?
- 4. Have there been any groups or activities that have helped you reduce your stress or worry that may have resulted from the pandemic?
- 5. Have you joined any new groups since the COVID-19 outbreak began? a. Online or inperson? How often do you meet? How did you learn of this group? How has this group helped during the pandemic?
- 6. Did you participate in any groups or organizations before the COVID-19 outbreak? Examples could include a church, temple, mosque, charity, cultural, educational, neighborhood, HOA/POA, hobby, and/or recreational group.
- 7. Do you still participate in these groups or organizations? Have they changed the way they meet?
- 8. Do you think they do enough to help manage risk and COVID-19 exposure?

7: Reflection and Wrap-up

- 1. What has been your greatest challenge throughout the pandemic? Do you feel like you have been able to overcome it? i. If yes, how did you overcome it? If no, how are you coping with that now?
- 2. Is there anything else that would be important for me to understand how the COVID-19 pandemic has changed your life in the past few months?

Appendix B

Informed Consent Form

Study: The Role of Civic Networks and Information Sources During the COVID-19 Pandemic in Changing Political and Economic Landscapes

Purpose of this Research: Our team of researchers from Embry-Riddle Aeronautical University and Northeastern University are conducting this research to advance our understanding of the importance of social contexts (e.g., civic networks, workplace conditions, job and financial insecurities, and information sources) on safe, hygienic, and socially conscious behaviors in the later months of the COVID-19 pandemic, amid economic and political changes in the United States.

During this study, you will be invited to answer questions about your experience during the COVID-19 pandemic, especially during the past few months of economic and political change in the United States. The interview will take approximately 30-45 minutes to complete.

Eligibility: You must be 18 years of age or older to participate in this study.

Risks or discomforts: There is little risk associated with participation in this study, you do not have to answer any question you are uncomfortable in answering. Likewise, if you experience fatigue, you are encouraged to take a short break or discontinue the interview.

Benefits: While there are no benefits to you, the results of this research may help practitioners better understand how civic networks and information sources have played an important role in explaining safe and socially conscious behaviors throughout the COVID-19 pandemic.

Confidentiality of records: Your individual information will be protected in all data resulting from this study. All survey responses that the investigator receives will be treated confidentially and stored on a secure server with two-factor authentication. Information collected as part of this research will not be used or distributed for future research studies.

Following your interview, your name will be changed to a pseudonym in our files. Any excerpts from your one-on-one interviews will be published under a pseudonym. No one other than the researchers will have access to any of the responses.

Compensation: Those who participate in the interviews will not be compensated.

Contact: If you have any questions or would like additional information about this study, please contact the Principal Investigator, Dr. Courtney Tan at tanc13@erau.edu. For any concerns or questions as a participant in this research, contact the Institutional Review Board (IRB) at 386-226-7179 or via email teri.gabriel@erau.edu.

Voluntary Participation: Your participation in this interview is completely voluntary. You may discontinue your participation at any time without penalty or loss of benefits to which you are

otherwise entitled. Should you wish to discontinue the research at any time, no information collected will be used.

Consent: By signing below, you certify that you are 18 years of age or older, understand the information on this form, and voluntarily agree to participate in the study. If you do not wish to participate in the study, simply close the browser which will direct you out of the study.

Appendix C

Codebook

Data-driven codes

First, code all text for the section of the interview in which it belongs:

Interview Sections

- Background
- Accessing Information
- Personal Challenges and Behavioral Change
- 2020 Election
- Economy
- Community
- Reflection & Wrap-Up

Next, code for other data-driven codes and theory-driven codes below:

News Sources (Information Sources) 28

- News aggregators
- Social media
- Left-leaning news outlets (nat'l and int'l)
- Right-leaning news outlets (nat'l and int'l)
- Local leaders
- Friends or family
- Doctors/Nurses/Health workers

Officials and experts

- Local government officials
- State government officials
- Federal government officials
- Scientific Experts (Fauci, CDC, medical studies, epidemiologists)

Personal challenges

- COVID-19 diagnosis
- Physical health (i.e., weight loss, weight gain, back pain, diabetes, flu, COVID-19)
- Mental health (i.e., anxiety, stress, sleeplessness, fear, boredom, loneliness)
- Economic challenges (i.e., furlough, job loss/seeking, wage or salary cut)
- Physical infrastructure (i.e., eviction, loss of home, loss of property)
- Caretaking responsibilities
- Grief and loss
- Social challenges (maintaining connections, making new friends, COVID-19 shaming)

Behavior change

- Staying home
- Working from home
- Wearing a mask

- Washing hands/use of sanitizer
- Physical distancing (remaining 6 feet from others)
- Virtual interactions
- Joined a new group
- In-person interactions with neighbors, friends
- Sanitizing physical items (surfaces, groceries, etc.)
- Engaging in political activity (canvassing, phone banking)
- Exercise as a coping mechanism

Policy interventions/institutional factors