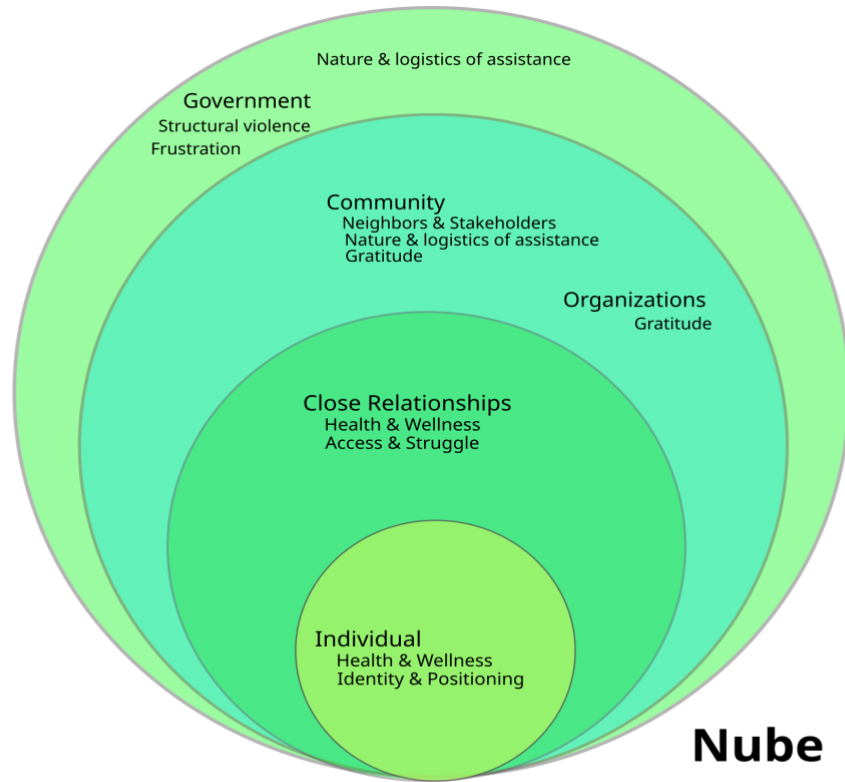


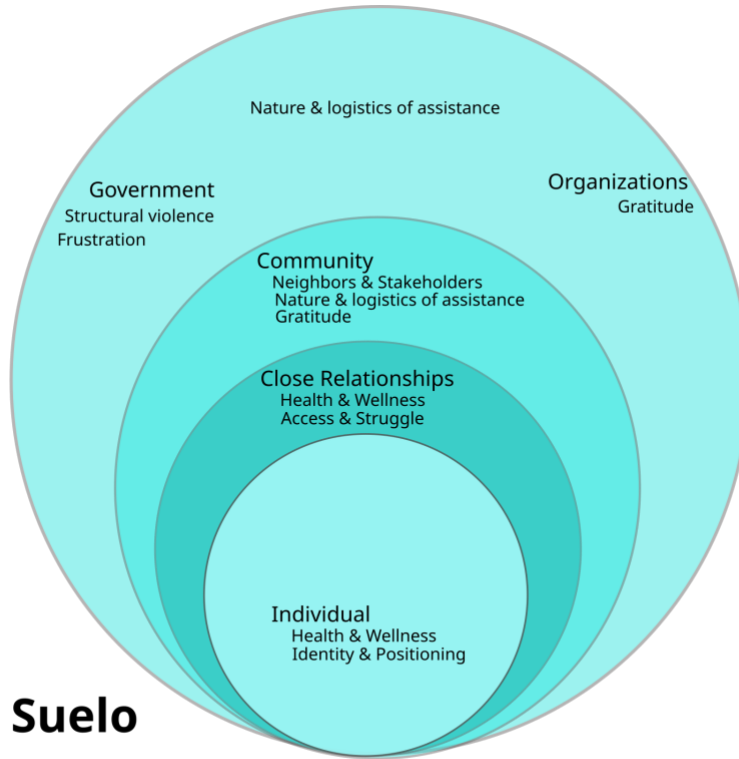
**Figure 1**



Federal aid was less accessible	Churches and nonprofit organizations were more visible, actively providing food and goods. They were active in the emergency, recovery and pandemic.	Over 80% of people attribute neighbors with providing vital assistance and communication during emergency and recovery. Strong network of caring was active in the emergency, recovery and pandemic.	In spite of a greater number of narratives of significant losses, there is greater expression of support found in community and close relationships.
Local government was more present but aid was limited.	Local businesses were seen as actively being solidary during crisis.		
Feelings of frustration and skepticism			

*Note:* This is a visual representation of actors, activities and emotions associated with disaster recovery across 4 dimensions of interaction. The overlapping rings communicate the interplay between the dimensions. The maps are informed by an analysis of participant evaluation of actors and services in each dimension and participant narrative analysis.

**Figure 2**



Government	Community	Close Relationships	Individual
Federal aid was more accessible but this does not translate into favorable evaluations.	Organizations are not as present or active in the narratives of emergency and recovery.	Over 80% of people attribute neighbors with providing vital assistance and communication during emergency and recovery.	There is a sense that the individual is left to their own devices to recover. It is up to oneself.
More frequent sentiments of discrimination and abandonment	There is a more common sense that “no one came”	After a while, narratives express the solidarity and resilience reserve ran its course and neighbors retreated.	More participants expressed more dire outlook, less hope.
Local government was less present in narratives.		Less support encountered in the pandemic.	

*Note:* Visual representation of actors, activities and emotions associated with disaster recovery across 4 dimensions of interaction.