

Tables

Table 1
Results of Telephone Survey Recruitment Effort

Reported Results	Total
Completed surveys	78
Asked if we could callback	268
Reported to be busy at the time	122
Asked to be placed on the “Do Not Call” list	46
Disconnected phone line	564
Wrong number	110
Machine answer	694
Reported that personnel were not available at the time	554
Did not want to participate	504
Did not answer the phone	1,090
Did not want to continue the interview	54
Hang-up	226
Total calls	4,310

Table 2
Sector Composition of Survey Respondents and Nonprofits in Puerto Rico

National Taxonomy of Exempt Entities Service Sector	Population		Respondents	
	Count	%	Count	%
Animal-Related	28	3	3	3
Arts, Culture & Humanities	52	6	3	3
Civil Rights, Social Action, & Advocacy	3	0	0	0
Community Improvement & Capacity Building	43	5	5	6
Crime & Legal-Related	13	1	2	2
Diseases, Disorders, & Medical Disciplines	37	4	5	6
Education	123	14	13	14
Employment	21	2	2	2
Environment	21	2	2	2
Food, Agriculture, & Nutrition	4	0	1	1
Health Care	72	8	7	8
Housing & Shelter	39	4	8	9
Human Services	136	15	19	21
International, Foreign Affairs, & National Security	13	1	0	0
Medical Research	2	0	0	0
Mental Health & Crisis Intervention	21	2	1	1
Mutual & Membership Benefit	3	0	0	0
Philanthropy, Voluntarism, & Grantmaking Foundations	12	1	2	2
Public & Societal Benefit	48	5	2	2
Public Safety, Disaster Preparedness, & Relief	6	1	2	2
Recreation & Sports	17	2	2	2
Religion-Related	168	19	7	8
Science & Technology	3	0	0	0
Social Science	1	0	1	1
Youth Development	11	1	3	3
Grand Total	897	100	90	100

Table 3
Key Informant Interviews Respondent Profile

ID#	Sector	Rank	Years in org.	Age	Gender	Ethnicity	Race	Educational attainment
1	Health	Executive	10+	35-44	F	Hispanic	Two or more race	Masters
2	Non-health	Executive	6-10	25-34	F	Hispanic	Two or more race	Bachelor's
3	Non-health	Executive	10+	45-54	F	Hispanic	Two or more race	Bachelor's
4	Health	Executive	10+	65+	M	Hispanic	Two or more race	High School
5	Non-Health	Executive	10+	65+	M	Hispanic	Two or more race	Master's
6	Health	Executive	6-10	55-64	F	Hispanic	Two or more race	Doctorate
7	Health	Executive	10+	65+	F	Hispanic	Two or more race	Bachelor's
8	Non-Health	Field-worker	6-10	25-34	M	Hispanic	Two or more race	Bachelor's
9	Health	Executive	1-5	25-34	F	Hispanic	Two or more race	J.D.
10	Health	Both	1-5	25-34	M	Hispanic	Two or more race	Doctorate
11	Non-health	Both	1-5	65+	F	Hispanic	Two or more race	Bachelor's
12	Non-health	Executive	10+	45-54	F	Hispanic	Two or more race	Master's
13	Health	Executive	6-10	45-54	F	Hispanic	Two or more race	Bachelor's
14	Non-health	Both	10+	45-54	F	Hispanic	Two or more race	Master's
15	Non-health	Executive	6-10	25-34	F	Hispanic	Two or more race	N/A
16	Health	Executive	1-5	45-54	M	Hispanic	Two or more race	Master's
17	Health	Both	10+	45-54	F	Hispanic	Two or more race	Doctorate
18	Health	Field-worker	10+	45-54	F	Hispanic	Two or more race	Bachelor's

Table 4
Significant Challenges/Impact of Disasters (Average Scores)

How significant have the following challenges been to your organization after the following disasters, where 1 represents not significant and 10 represents very significant?			
	2017 Hurricanes	2020 Earthquakes	COVID-19
Funding	7.93 (2.58)	5.43 (3.57)	6.97 (2.84)
Staff and Volunteers	7.02 (2.93)	4.83 (3.31)	7.06 (2.96)
Office Space	5.60 (3.39)	3.69 (3.08)	5.57 (3.51)
Service Delivery	7.66 (2.33)	5.40 (3.31)	7.49 (2.72)
Managing of Org. Data	6.41 (3.07)	4.45 (3.21)	5.56 (3.29)
Access to Information	6.95 (2.83)	4.84 (3.26)	5.50 (3.18)
Access to Govt. Assistance	6.30 (3.35)	5.07 (3.70)	6.20 (3.16)
Bureaucratic Hurdles	7.24 (3.20)	5.54 (3.50)	7.07 (2.92)

Note: Standard deviation presented in parenthesis with the mean.

Table 5
Post-disaster Changes to Organization (Average Scores)

Please indicate the level of changes that occurred within your organization after Hurricane Maria, the earthquakes, and COVID-19, where 1 means no change and 10 means many changes.			
	2017 Hurricanes	2020 Earthquakes	COVID-19
Mission and Vision	4.87 (3.65)	3.24 (3.34)	4.03 (3.65)
Population Served	5.69 (3.42)	4.86 (3.43)	5.84 (3.42)
Service Provision	6.53 (3.16)	5.16 (3.36)	6.64 (3.22)

Note: Standard deviation presented in parenthesis with the mean.